

XContract is Mediana's software solution dedicated to the **sales force**. This solution allows the insertion and **management of contracts** for the sale of electricity and gas. All with simplicity and even in the absence of Internet connection.

XContract allows the correct management of the supply point from the insertion in the system, to the activation of the contract, ensuring the timing and compliance with the regulations of the Guarantor Authority for Electricity. The guided insertion, thanks to accurate controls on all fronts, reduces errors and allows you to refine the statements to distributors. It also allows you to calculate the forecast consumption based on the different needs of customers.

XContract is a **flexible tool** that allows the **integration with the systems** in different business realities, especially with the billing calculation engines.

Thanks to the synergy between XE and XC, you have the possibility to monitor and modify your customers' contracts, fulfill standard processes (e.g. voltura, takeover, termination, restart), steer the processing of consumption and billing of redelivery points, operations examined through multiple control reports.

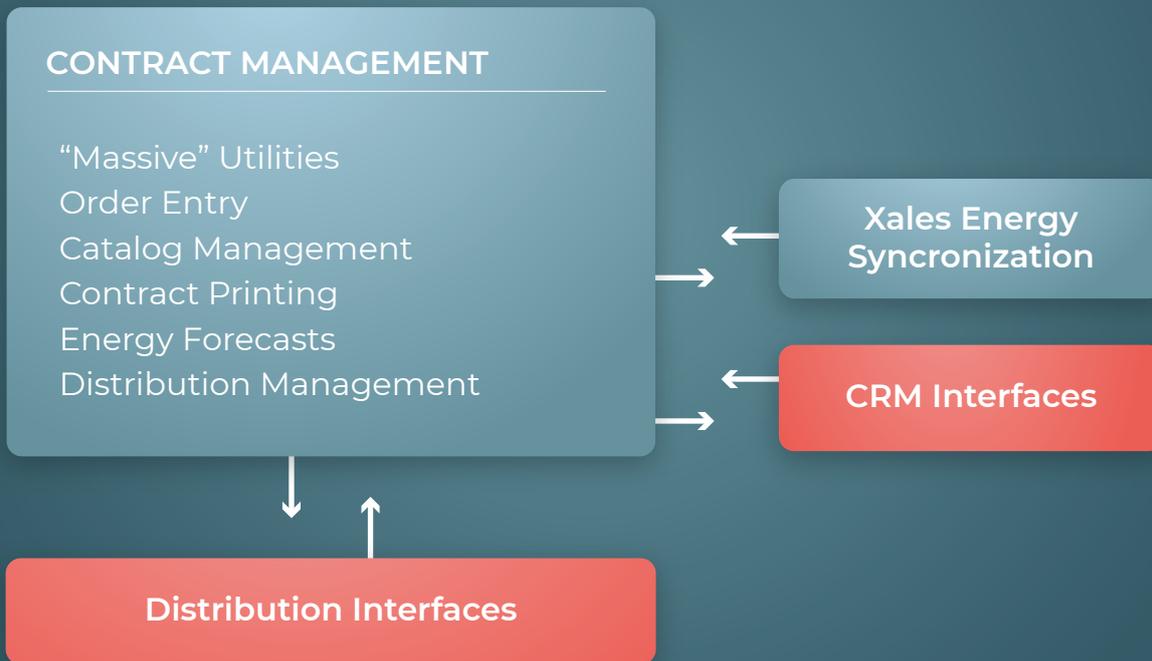
The **scalability** of the software and the **high customization** level of the data entry cards, make XContract an **indispensable** tool for all operators of the sale of Electricity and Gas.



IMXC

XCONTRACT

From a functional point of view, **XC** allows the correct management of the supply point, from the insertion in the system, to the activation of the contract, ensuring the timing and compliance with current regulations.



GUIDED INSERTION OF CONTRACTS

- Individual or massive insertions to ensure the work of the agents even in the event of impossibility of connection
- Guided entry with meticulous checks on all fields to reduce errors and improve reporting to distributors
- Guided insertion for the recovery of existing master data and controls to avoid double entries of POD/PdR
- Insertion of activations, new connections and replacement of plumbed counters
- Integration with third parties for customer reliability control, paper control with graphical display of results and possible anomalies
- Management of networks, vendors, distributors
- Calculation of forecast consumption based on parameters configurable by type of customer

CONTRACT STATUS MONITORING

- Possibility of inserting contracts in provisional status
- Timing piloted in compliance with ARERA regulations
- Different ways of sending to the billing system

SALES FORCE MANAGEMENT

- Configuration of the sales force, which guarantees the correct visualization to the operators only of their own customer base
- Possibility to configure for each agent the list of possible sellable products for each commodity and customer type

